

Data Leak Protocol

When there is, a suspicion of, a Data Leak MyCardWallet will follow this protocol:

1. Disconnect systems from the Internet.
2. Analyse:
 - a. What (type of) data is leaked,
 - b. To who, where, when,
 - c. Impact,
 - d. Root cause analyses.
3. Inform:
 - a. Client,
 - b. End-user (after consulting the Client),
 - c. Report data leak at the authorities.
4. Re-protect data with:
 - a. Card certificates,
 - b. Re-issued HTTP certificates,
 - c. Rest passwords:
 - i. Remote computers,
 - ii. Servers in datacentres,
 - iii. Folders in datacentres,
 - iv. Back-up and restore tools in datacentres,
 - v. Remote desktop apps,
 - vi. Sever Apps,
 - vii. All mailboxes.
5. Re-issue cards based on new certificates + new PIN.